

## PRIVACY POLICY

Effective Date: 06 JUNE 2025

1. INTRODUCTION Bond Achievers PTY LTD ("we", "us", "our") is committed to protecting your privacy and ensuring

that your personal information is collected and used properly, lawfully, and transparently.

This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when

you visit our website or engage with our services.

2. INFORMATION WE COLLECT We may collect personal information that you provide directly to us,

including but not limited to: - Full name - Contact information (email address, phone number) - Identity and

financial documents for loan applications - Employment and income details - Property and asset

information - Any other information necessary for the fulfilment of our services

3. HOW WE USE YOUR INFORMATION We use the personal information we collect to: - Facilitate home loan

applications and mortgage services - Communicate with you regarding your applications and our services

Comply with regulatory requirements (including FICA) - Assess your financial status and creditworthiness

Improve our services, website, and customer experience - Prevent fraud and comply with legal obligations

4. SHARING YOUR INFORMATION We may share your personal information with: - Credit bureaus

Financial institutions (banks and bond originators) - Attorneys, conveyancers, and other third-party service

providers involved in the home loan process - Government and regulatory authorities where required by

law

5. DATA SECURITY We implement appropriate security measures to protect your personal information from

unauthorized access, disclosure, modification, or destruction.

6. YOUR RIGHTS You have the right to: - Access the personal data we hold about you - Request correction of

inaccurate or outdated information - Withdraw consent to processing (where applicable) - Lodge a

complaint with the Information Regulator

7. RETENTION OF DATA We retain your personal information only for as long as necessary to fulfil the

purposes outlined in this policy or as required by law.

8. COOKIES AND TRACKING TECHNOLOGIES We may use cookies and similar technologies to enhance

your browsing experience on our website. You can control the use of cookies through your browser

settings.

9. THIRD-PARTY LINKS Our website may contain links to third-party websites. We are not responsible for

the privacy practices or content of those websites.

10. CHANGES TO THIS POLICY We reserve the right to modify this Privacy Policy at any time. Any changes

will be posted on our website with an updated effective date.

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11. CONTACT US If you have any questions or concerns about this Privacy Policy or our data practices,

please contact our Information Officer:

Dawie Smuts

Email: [dawie@bondachievers.co.za](mailto:dawie@bondachievers.co.za)

Phone: 081 205 6731

Website: [bondachievers.net](http://bondachievers.net)

This Privacy Policy was last updated on 06 June 2025 and is published in accordance with the Protection of Personal Information Act (POPIA).